# InsightVM Deployment Services

Rapid7's InsightVM deployment services bring together key Rapid7 capabilities & security expertise to accelerate customers' time to value with Rapid7 products and lays the foundation for ongoing security health outcomes.

This document will outline the scope of Rapid7's Implementation Success Package and how we plan to reach our stated mission, including:

Any responsibilities or actions not explicitly defined in this Service Brief are not part of the deployment service.

## Scope of Service

The Rapid7 InsightVM deployment service includes:

### Customer Expectations

The success of the Customer's onboarding experience depends on the Customer's active engagement and partnership. The Customer is responsible for providing the following to ensure successful implementation:

- Primary point of contact
- Project participants' contact information

### Technical Deployment

The technical deployment is designed to assist your team in leveraging InsightVM with the goal of ensuring the health of the installation, providing team enablement, and, if indicated, providing recommendations for expansion.

## Insight Platform Foundation

InsightVM deployment includes an overview of the Insight Platform and configuration in line with Rapid7 best practices. Platform configuration includes:

- Review and implementation of recommended Multi-factor Authentication (MFA) and Single Sign-on (SSO) configurations (as applicable)
- Review of Insight Platform best practices for administration and auditing
- Establish Insight Agent deployment strategy

# InsightVM Deployment Overview

InsightVM deployment services consist of establishing the initial configuration of InsightVM in your environment. Deployment has the dual goals of establishing a baseline configuration and enabling your team to ensure IVM maintains oversight as your environment evolves.

Specific activities during deployment:

- Deployment of the InsightVM security console

- Deployment and pairing of up to three (3) scan engines

- Deployment of up to three (3) Insight Agents

- Overview on user management and role best practices
  - Setup Insight Platform login for one user

- Creation of up to two (2) best practice scanning templates based on distributed scan engine resources and environment considerations

- Overview of the best methodology to adopt when creating sites

- Set up of one discovery scanning site and execute an authenticated (if possible) discovery Scan

- Set up of one vulnerability scanning site and execute an authenticated (if possible) vulnerability Scan

- Overview of discovered assets and vulnerabilities from executed scans

- Demonstration of console reporting

- Overview of the best methodology to adopt when creating asset groups and tags

- Overview of the best methodology to adopt when creating Dashboards
  - Creation of one Dashboard

- Overview of the best methodology to adopt when creating Goals and SLAs
  - Creation of one Goal/SLA

- Overview of the best methodology to adopt when creating Remediation Projects
  - Creation of one Remediation Project

- Data retention and backups
  - Set up scheduled backups and backup retention
  - Set up data retention

## InsightVM Customer Expectations

All activities are dependent on the customer completing all **prerequisite steps** prior to the deployment engagement. Configuration items missing prerequisites will be covered on a theoretical basis and self-service resources for implementation will be provided. Additional time will not be scheduled to account for missing prerequisites during initially scheduled meetings.

Deployment services will provide advice but is unable to directly configure or guarantee the following are completed during the engagement:

- Organization-wide deployment of the Insight Agent

- SSO if the SSO administrator is not present on the deployment call with change management steps completed

*\*\*Note: Deployment is limited to the installation of Rapid7 products and does not include prerequisites such as provisioning physical or virtual resources/servers.*

## About Rapid7

Rapid7 is creating a more secure digital future for all by helping organizations strengthen their security programs in the face of accelerating digital transformation. Our portfolio of best-in-class solutions empowers security professionals to manage risk and eliminate threats across the entire threat landscape from apps to the cloud to traditional infrastructure to the dark web. We foster open source communities and cutting-edge research–using these insights to optimize our products and arm the global security community with the latest in attacker methodology. Trusted by more than 11,000 customers worldwide, our industry-leading solutions and services help businesses stay ahead of attackers, ahead of the competition, and future-ready for what's next.

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